



Accessibility for Ontarians with Disabilities Act Customer Feedback Form

Thank you for visiting our store. We value all of our customers and strive to meet everyone's needs. Please tell us the date, time and location of your visit:

Did we respond to your customer service needs today? YES NO

Was our customer service provided to you in an accessible manner?

YES SOMEWHAT NO (please explain below)

Did you have any problems accessing our goods and services?

YES (please explain below) SOMEWHAT (please explain below) NO

Please add any other comments you may have:

Contact information (optional)*:

You may drop off this form off at one of our stores or email it to customer.service@hbc.com

Thank you,
Management